



Antareep Maity &lt;antareepmaity1996@gmail.com&gt;

---

## Requesting you to sort out the issues of CPGRAMS Portal, WB E-District Portal, Didi Ke Bolo Portal

3 messages

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**Antareep Maity** <antareepmaity1996@gmail.com>

25 October 2024 at 16:06

To: cpgrams-darpg@nic.in, Governor of West Bengal &lt;governor-wb@nic.in&gt;, cs-westbengal@nic.in, US Petition RB &lt;us.petitions@rb.nic.in&gt;, cm-wb@nic.in

**To,****The Chief Secretary****Government of West Bengal****Sub – Prayer for controlling the GRIEVANCE & RTI Portal properly****Respected Sir,**

I would like to inform you that I, Sri Antareep Maity residing at 76/5 Thakur Ramkrishna Lane, Howrah – 711104 am a Low Vision Physically Disabled Person.

I noticed that some Government Portals are not working Properly for a long time –

a. CPGRAMS Portal.

Website - <https://pgportal.gov.in/>

Not working in West Bengal.

b. WB E-District Portal.

Website - <https://edistrict.wb.gov.in/portal/home>

Not working in for RTI and Grievances.

c. Didi Ke Bolo Portal.

Website - <https://cmo.wb.gov.in/>

Not working to track the status of any types of any Grievances & the BPO Agents are not providing any Tracking Id or any Grievance Registration Number or any Docket Numbers.

I noticed that there is no active ONLINE RTI Portals & Online Grievances Portal available in the which is control by the Government of West Bengal properly.

I shall be highly obliged if you kindly help me by providing those portal actively with uncorrupted nodal Grievance Officers..

Thanking You,

Yours faithfully

Antareep Maity

Jai Hind...

Copy to -

a. CPGRAMS Portal Officer.

b. Chief Minister of West Bengal.

c. Governor of West Bengal.

d. The Honourable President of india.

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**4 attachments**



**CPGRAMS related RTI.jpg**  
415K



**didi ke bolo portal.jpg**  
197K



**The Designated Nodal Officer of Government Of West Bengal in CPGRAMS Portal who always ignores the Grievances of the Public of West Bengal.jpg**  
352K

 **16 October 2024.mp4**  
4210K

**Governor of West Bengal** <governor-wb@nic.in>  
To: antareepmaity1996@gmail.com

25 October 2024 at 16:06

Your mail is received and is being examined.

**US Petition RB** <us.petitions@rb.nic.in>  
To: west bengal <cs-westbengal@nic.in>  
Cc: antareepmaity1996 <antareepmaity1996@gmail.com>

25 October 2024 at 16:11

महोदय/ महोदया  
Sir/Madam,

कृपया उपर्युक्त विषय पर भारत के राष्ट्रपति जी को संबोधित स्वतः स्पष्ट याचिका उपयुक्त ध्यानाकर्षण के लिए संलग्न है। याचिका पर की गई कार्रवाई की सूचना सीधे याचिकाकर्ता को दे दी जाये।

Attached please find for appropriate attention an e-mail petition addressed to the President of India which is self explanatory. Action taken on the petition may please be communicated to the petitioner directly.

सादर,  
Regards,

(गौतम कुमार)  
(Gautam Kumar)

अवर सचिव  
Under Secretary  
राष्ट्रपति सचिवालय  
President's Secretariat

राष्ट्रपति भवन, नई दिल्ली  
Rashtrapati Bhavan, New Delhi

नोट 1 : याचिकाकर्ता से अनुरोध है कि मामले में आगे जानकारी के लिए प्रेषिती (जिसे याचिका अग्रेषित की गई है), से सीधे संपर्क करें।  
Note 1 : Petitioner is requested to liaise with the addressee (to whom the petition has been forwarded) directly for further information in the matter.

नोट 2 : याचिकाकर्ता अपनी याचिका/शिकायत दर्ज करने के लिए पोर्टल <https://helpline.rb.nic.in> का उपयोग कर सकते हैं।  
Note 2: Petitioner may use portal <https://helpline.rb.nic.in> for submitting his/her petition/ grievance.

===== Forwarded message =====

From: <[antareepmaity1996@gmail.com](mailto:antareepmaity1996@gmail.com)>

To: "cpgrams-darpg" <[cpgrams-darpg@nic.in](mailto:cpgrams-darpg@nic.in)>, "Governor of West Bengal" <[governor-wb@nic.in](mailto:governor-wb@nic.in)>, "Dr. Manoj Pant" <[cs-westbengal@nic.in](mailto:cs-westbengal@nic.in)>, "US Petition RB" <[us.petitions@rb.nic.in](mailto:us.petitions@rb.nic.in)>, <[cm-wb@nic.in](mailto:cm-wb@nic.in)>

Date: Fri, 25 Oct 2024 16:06:18 +0530

Subject: Requesting you to sort out the issues of CPGRAMS Portal, WB E-District Portal, Didi Ke Bolo Portal

===== Forwarded message =====

[Quoted text hidden]

#### 4 attachments



**CPGRAMS related RTI.jpg**  
415K



**didi ke bolo portal.jpg**  
197K



**The Designated Nodal Officer of Government Of West Bengal in CPGRAMS Portal who always ignores the Grievances of the Public of West Bengal.jpg**  
352K

 **16 October 2024.mp4**  
4210K



Select Language:

Eng ▼

Public Authorities

Available  
**RTI Online**

Version 2.0

An Initiative of Department of Personnel & Training, Government of India

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## Online RTI Status Form

Note: Fields marked with \* are Mandatory.

Enter Registration Number	DARPG/R/T/24/00158
Name	ANTAREEP MAITY
Received Date	13/09/2024
Public Authority	Department of Administrative Reforms & PG
Status	REQUEST DISPOSED OF
Date of action	09/10/2024
<p><b>Reply :-</b> Centralised Public Grievance Redress and Monitoring System (CPGRAMS) is an online platform available to the citizens 24x7 to lodge their grievances to the public authorities on any subject related to service delivery. It is a single portal connected to all the Ministries/Departments of Government of India and States. Every Ministry and States have role-based access to this system. Further, the Nodal PG Officers are nominated by the concerned Central Ministry/Department and the concerned State/UT Govt. No other information is available in terms of Section 2(f) of the Right to Information Act 2005 to provide in response to your RTI application.</p> <p>For any further information, you may apply to the appropriate Public Authority/Department of the State Government of West Bengal, in accordance with para 3(iv) of Office Memorandum No. 10/2/2008-IR dated 12 June 2008 of Department of Personnel &amp; Training (available in public domain).</p>	
CPIO Details :-	Prashant Pandey (PG State) Phone: 011-23440338 p[dot]pandey[at]nic[dot]in
First Appellate Authority Details :-	Parthasarathy Bhaskar Devarakonda (PG-State) Phone: 23401414 partha[dot]bhaskar[at]nic[dot]in
Nodal Officer Details :-	
Telephone Number	01123440358
Email Id	singh[dot]arun14[at]nic[dot]in

[Print RTI Application](#)

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Language :

English ▾

 Sign In

List Of Nodal Public Grievance Officers

In Email, the words used in the square brackets may be replaced with the respective symbols.

10 ▾ entries

Search:

Nodal Public Grievance Officer				
Name and Designation				
S.No. ↑	Ministry/Department/Organisation ↑	Designation	Address	Phone No/Fax/Email
31	Union Territory of Jammu and Kashmir	Ms Rehana Batul Administrative	Room No. 318-19 Govt of JK, Civil Sectt., Srinagar	01942502596 jk-grievance[at]jk.gov[dot]in
32	Union Territory of Ladakh	AK Bhatti Nodal Officer for CPGRMS	UT Secretariat Ladakh	01982257561 gad.utladakh[at]ladakh.gov[dot]in
33	Union Territory of Lakshadweep	Shri.P. Abdul Samad Director	Department of Planning, Statistics and Taxation Secretariat, UT of Lakshadweep, Kavaratti, Island	04896263068 lk-coll[at]nic[dot]in
34	Union Territory of Puducherry	N. UDAYAKUMAR Under Secretary ARW	AR Wing,B Block, 2nd Floor, Chief Sectt., Goubert Avenue, Beach Road,Puducherry	04132233214 usar[at]py.gov[dot]in
35	Uttar Pradesh	Shri Arvind Mohan Joint Secretary	Chief Minister Secretariat , Room No. 321, U.P. Secretariat, Lucknow	05222226350 arvind.12574[at]gov[dot]in
36	Uttarakhand	Aarti Balodi Nodal Officer	ITDA, Dehradun	01352609521 cm-helpline[at]uk.gov[dot]in
37	West Bengal	Shri Ajay Kumar Pal Special Secreta	Nabanna (7th Floor), 325, Sarat Chatterjee Road, Shibpur, Howrah - 711102	03322143655 jointsecretarypar[at]gmail[dot]com

Showing 31 to 37 of 37 entries

[Prev](#) [1](#) [2](#) [3](#) [4](#) [Next](#)



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Portal is Compatible with all major Browsers like Google Chrome, Mozilla Firefox, Microsoft Edge, Safari etc.

Best Viewed in 1440 x 900 resolution

## Applicant Basic Info

### APPLICANT'S BASIC INFORMATION

AIN	0107132413000008
Name of the Applicant	Mr. Antareep Maity
Date of Application	06/05/2024
Date of Birth	25/02/1997
Age	27
Gender	Male
Mobile No	9007023216
E-mail	antareepmaity1997@gmail.com
Aadhaar Card No	*****4756

### PRESENT ADDRESS OF APPLICANT(AT TIME OF ISSUANCE)


Country	India
State	West Bengal
District	Howrah
Sub-division	Howrah Sadar
Rural or Urban	Urban
Block/Municipality/Municipal Corporation	Municipal Corporation
Block/Municipality/Municipal Corporation Name	Howrah
Village or Ward	
Police Station	
Post Office	
Address Line 1	76By5 Thakur Ramkrishna Lane,
Address Line 2	
Pin Code	711104

## Application Details

### OTHER DETAILS

Below Poverty Line	No
Particulars of Information	Respected I, Sri Antareep Maity am a Low vision Physically Handicapped Sincere Person. I want to know the procedure to take an appointment of the Chief Secreriat, Govt of West Bengal. I shall be highly obliged if you kindly provide the appointment process of the Chief Secretaiat Govt of West Bengal immediately. Thanking you, Yours Faithfully Antareep Maity
Department	Other Department
Officer type	Hill Affairs
Officer designation	Chief Secretariat

Supporting Document

SUPPORTING DOCUMENT TYPE	SUPPORTING DOCUMENT NAME	VIEW DOCUMENT
Any other relevant document.	Any other relevant document	

Payment Details

YOU DIDN'T MAKE YOUR PAYMENT YET

Actions Taken

ACTOR NAME	DESIGNATION	ACTION TYPE	ACTION DATE	COMMENT
HOWRAH SPIO OTHERS	SPIO	Currently Pending	05/06/2024	No Action Taken

Feedback | edistrict

edistrict.wb.gov.in/portal/edist/feedback

Registered List

Search

Grievan Id	Description	Status	Office Remarks	Actions
22711	I have not recieved the reply report properly still now...	Registered	Pending for resolution	N/A

Search

20°

ENG US

2:01 AM 10/16/2024



Applicant Basic Info


APPLICANT'S BASIC INFORMATION	
AIN	0107142413000025
Name of the Applicant	Mr. Antareep Maity
Date of Application	05/20/2024
Date of Birth	25/02/1997
Age	27
Gender	Male
Mobile No	9007023216
E-mail	antareepmaity1997@gmail.com
Aadhaar Card No	

PRESENT ADDRESS OF APPLICANT(AT TIME OF ISSUANCE)	
Country	India
State	West Bengal
District	Howrah
Sub-division	Howrah Sadar
Rural or Urban	Urban
Block/Municipality/Municipal Corporation	Municipal Corporation
Block/Municipality/Municipal Corporation Name	Howrah
Village or Ward	
Police Station	
Post Office	
Address Line 1	76/5 Thakur Ramkrishna Lane,
Address Line 2	
Pin Code	711104

Application Details

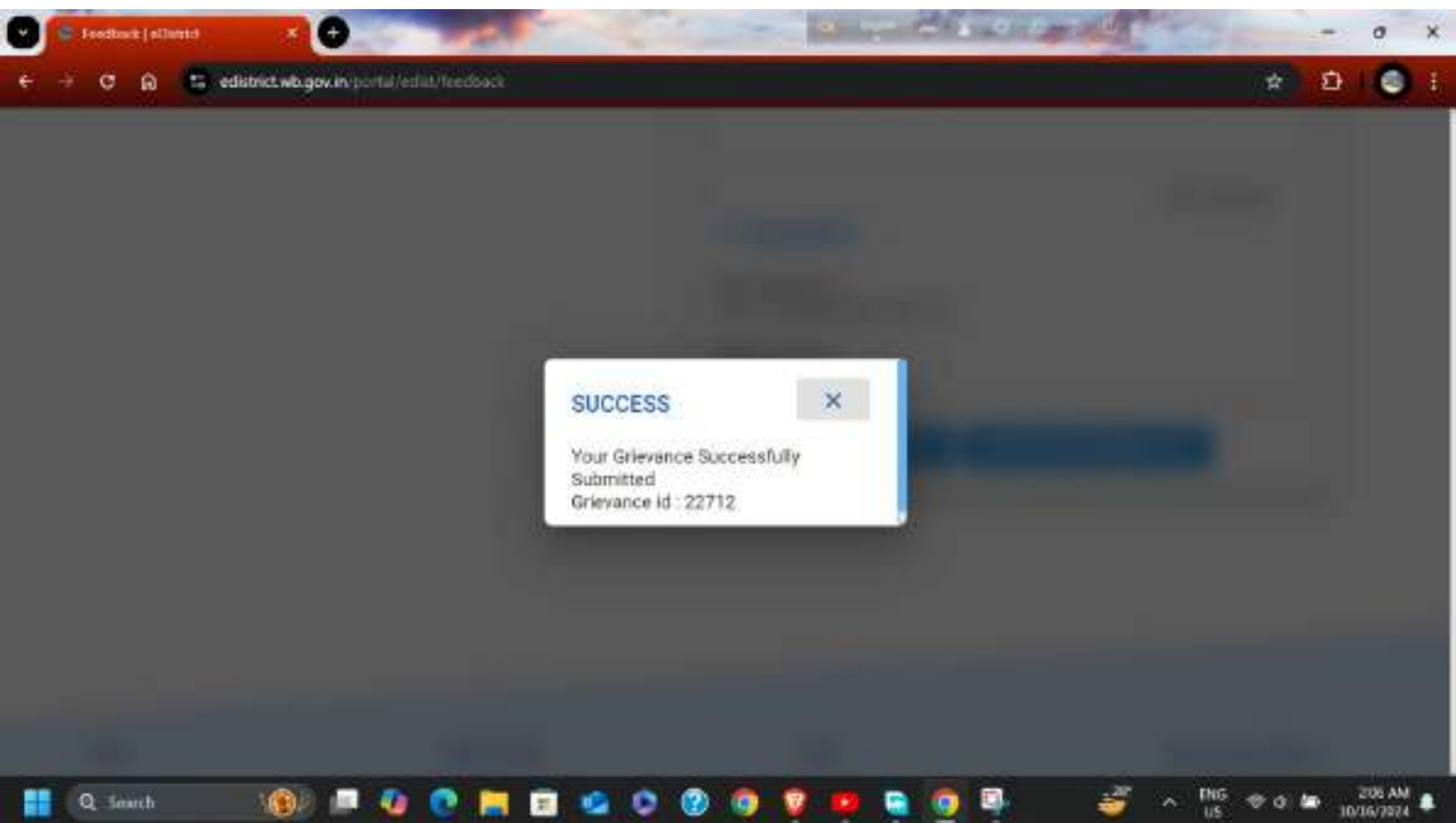
PERMANENT ADDRESS OF APPLICANT	
Country	India
State	West Bengal
District	Howrah
Sub Division	Howrah Sadar
Rural or Urban	Urban
Block or Municipality or Corporation	Municipal Corporation
Block or Municipality or Corporation Name	Howrah
Village or Ward Name	
Police station	

Post Office	
Address Line 1	76/5 Thakur Ramkrishna Lane,
Address Line 2	
PIN Code	711104
OTHER DETAILS	
Service List	
Description of Grievance	Respected Sir / Madam, I want to inform you that I, Sri Antareep Maity residing at 76/5 Thakur Ramkrishna Lane, Howrah - 711104 am a Physically Disabled Sincere Person. I am requesting you to solve the Grievances of the CPGRAMS portal which is under the Nodal Officer Sri Ajay Kumar Pal. He and his official staffs are not so active. I shall be highly obliged if you kindly solve the pending issues of CPGRAMS Portal as soon as early as possible. Thanking You, Yours Faithfully Antareep Maity

Supporting Document		
SUPPORTING DOCUMENT TYPE	SUPPORTING DOCUMENT NAME	VIEW DOCUMENT
Any other relevant document.	Any other relevant document	

Payment Details
YOU DIDN'T MAKE YOUR PAYMENT YET

Actions Taken				
ACTOR NAME	DESIGNATION	ACTION TYPE	ACTION DATE	COMMENT
Smt Soma Das	GCOC	Currently Pending	20/05/2024	No Action Taken



Applicant Basic Info

APPLICANT'S BASIC INFORMATION	
AIN	0107142413000026
Name of the Applicant	Mr. Antareep Maity
Date of Application	05/21/2024
Date of Birth	25/02/1997
Age	27
Gender	Male
Mobile No	9007023216
E-mail	antareepmaity1997@gmail.com
Aadhaar Card No	


PRESENT ADDRESS OF APPLICANT(AT TIME OF ISSUANCE)	
Country	India
State	West Bengal
District	Howrah
Sub-division	Howrah Sadar
Rural or Urban	Urban
Block/Municipality/Municipal Corporation	Municipal Corporation
Block/Municipality/Municipal Corporation Name	Howrah
Village or Ward	
Police Station	
Post Office	
Address Line 1	76/5 Thakur Ramkrishna Lane,
Address Line 2	
Pin Code	711104

Application Details

PERMANENT ADDRESS OF APPLICANT	
Country	India
State	West Bengal
District	Howrah
Sub Division	Howrah Sadar
Rural or Urban	Urban
Block or Municipality or Corporation	Municipal Corporation
Block or Municipality or Corporation Name	Howrah
Village or Ward Name	
Police station	

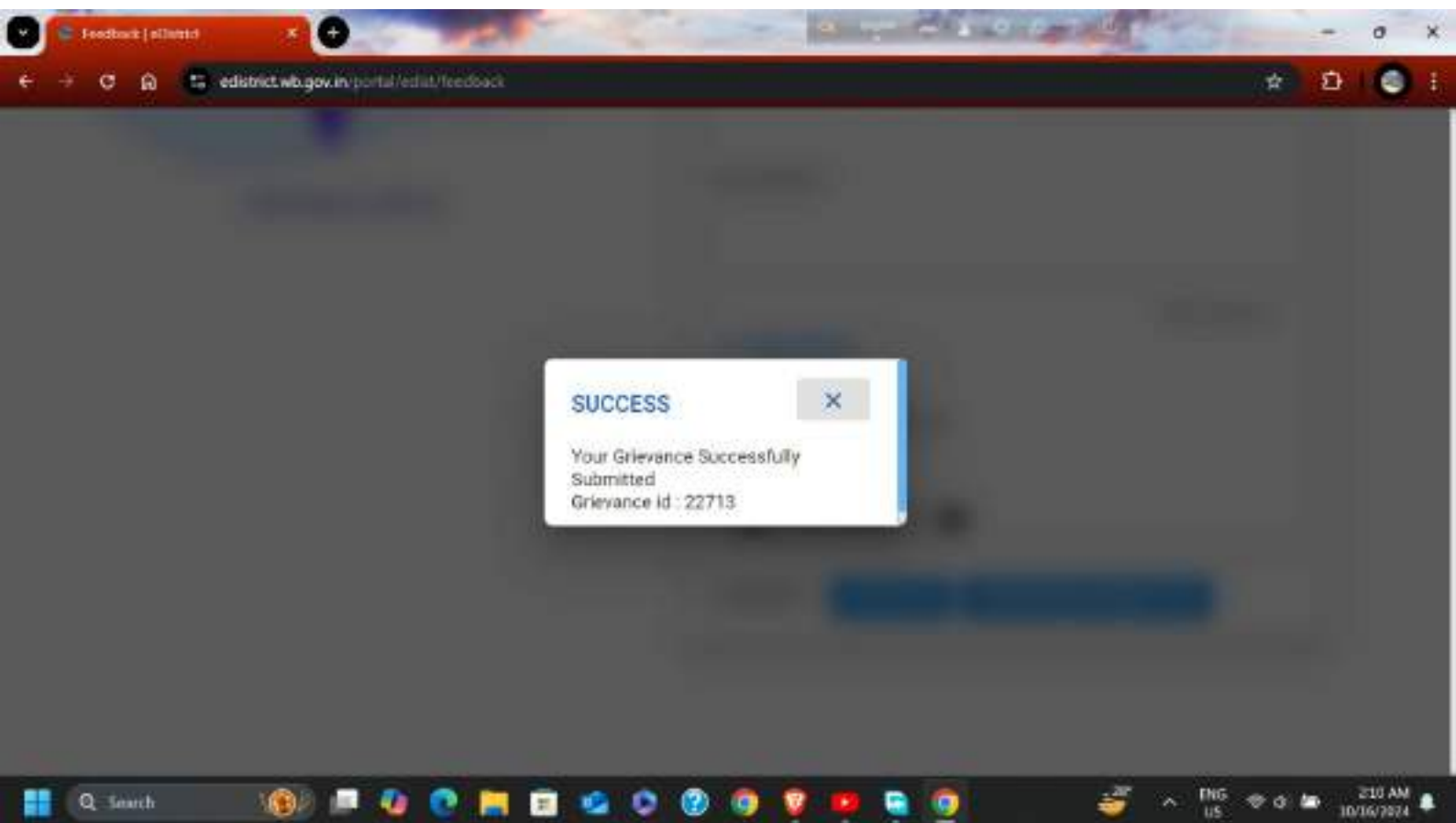
Post Office	
Address Line 1	76/5 Thakur Ramkrishna Lane,
Address Line 2	
PIN Code	711104

OTHER DETAILS	
Service List	
Description of Grievance	To The Concerned Officer Public Grievance Monitoring System Government of West Bengal Respected sir I want to inform you that I, sri antareepmaity Maity am a Low Vision Physically Disabled Person. I am requesting you to create a seperate portal for Active Public Grievance Redress and Monitoring System Portal to launch Grievance easily and please increase the upload documents section from 100 Kilo Bytes to 4 Mega Bytes or more. Because in the year of 2024 100 Kilo Bytes is vry much small units to upload the docs data structure. I shall be highly obliged if you kindly look into the matter and take action prop-erly as soon as early as possible. Thanking You, Yours Faithfully Antareep Maity Jai Hind

Supporting Document		
SUPPORTING DOCUMENT TYPE	SUPPORTING DOCUMENT NAME	VIEW DOCUMENT
Any other relevant document.	Any other relevant document	

Payment Details
YOU DIDN'T MAKE YOUR PAYMENT YET

Actions Taken				
ACTOR NAME	DESIGNATION	ACTION TYPE	ACTION DATE	COMMENT
Smt Soma Das	GCOC	Currently Pending	21/05/2024	No Action Taken



Office of the Hon'ble Chief Minister

cmo.web.gov.in/#

Office of the Hon'ble Chief Minister  
OFFICE OF THE HON'BLE CHIEF MINISTER  
PROGRAMME IMPLEMENTATION & SERVICEL CELL

সরাসরি মুখ্যমন্ত্রী

সরাসরি মুখ্যমন্ত্রী

9907020216

Full Name	Registration No.	Registration Date	Registration Status	Registration Type	Registration Category

KNOW YOUR GREVANCE

50°C Heat

ENG US

5:05 PM 11/3/2024

oemc.wb.gov.in/home.aspx/about

Follow Swastha Mahayojan on:

Govt. of West Bengal  
Office of the Hon'ble Chief Minister  
PROGRAMME IMPLEMENTATION & GRIEVANCE CELL

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SELECTED STORES

FAQ'S

LOGIN

Grievance Cell

Grievance cell policy makers a pulse to understand how delivery machinery is functioning. By identifying gaps and bottlenecks in the project. It helps in pruning the delivery mechanism while reaching out to citizens on a large scale.

USEFUL LINKS

Goys Bangle

Health & Family Welfare Department

Finance Department

Personnel & Administrative Reforms

Food & Supplies

Land & Land Reforms

CONTACT US

Uperna,  
Howrah, West Bengal 711002  
Contact: Mahayojan: 9137081370  
Email: wcmn@gmail.com

Water Count: 5018264

POLICIES

Copyright Policy

Privacy Policy

Linking Policy

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Terms of Use

FAQ

Check Grievance Status

Please enter your mobile no. which has given at the time of complaint registration!

Your Registered Mobile No.

Check Status

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Designed and Developed by:

Certified by:



## Details for registration number : DEPOJ/E/2024/0003655

Name Of Complainant Antareep Maly

Date of Receipt 16/07/2024

Received By Ministry/Department Justice

### Grievance Description

Justice >> Others

Dear Sir,

I would like to inform you I, Sri Antareep Maly residing at 76/5 Thakur Ramkrishna Lane, Howrah - 711104 am a Low Vision Physically Disabled Sincere Person.

I noticed that Mr. Ajay Kumar Pal who is the present Nodal Officer as per CPGRAMS Portal Record. He and his total team is not working on their duty properly through CPGRAMS Portal and the Section Incharge of P&AR Nabanna (7Th Floor) 325 Sarat Chatterjee Road, Shibpur, Howrah - 711102 and team members are ignoring the issues of CPGRAMS Portal in the West Bengal. The assistant section incharge told me that CPGRAMS PORTAL has no relation with Government of West Bengal. The Honourable Deputy Secretary, Raj Bhavan, Governor of West Bengal sent letter to the Joint Secretary to the Government of West Bengal, The Home & Hill Affairs Department Nabanna (7Th Floor) 325 Sarat Chatterjee Road, Shibpur, Howrah - 711102 to take proper action about my concern and Sri. P.C. Meena, the Honourable President's Secretariat, Rashtrapati Bhavan, New Delhi ordered the Mr. B.P. Gopalika (The Chief Secretariat, Government of West Bengal) to take appropriate action about my all matters through Email. But they ignored the order letter and Email of Deputy Secretary, Raj Bhavan, Governor of West Bengal and President's Secretariat, Rashtrapati Bhavan. The Grievances asnd RTI through WB E-District Portal are not working properly.

The officers of Subhanna Bhavan, State Disability Commissioner, Government of West Bengal are harassing the many Physically Disabled Persons by saying them "They have no instructions as per their Jurisdiction" and ignoring our issues.

The Grievance Portal Chief Minister are harassing properly through Didi Ke Bolo Portal.

I shall be highly obliged if you kindly help me properly and take appropriate actions about CPGRAMS Portal to run this portal properly through all over the West Bengal Citizens for their Public Grievances and proper solutions within a proper period of time.

Thanking You,

Jai Hind

Current Status Under process

Date of Action 16/07/2024

### Officer Concerns To

Officer Name Shri Ajay Kumar Pal (Special Secretary)

Organisation name West Bengal

Contact Address P AR /PG Department Writers Building, Block-IV, Kolkata

Email Address jointsecretarypar@gmail.com

Contact Number 03322143655



## Details for registration number : DARPG/E/2024/0005631

Name Of Complainant	Antareep Maity
Date of Receipt	26/04/2024
Received By Ministry/Department	Administrative Reforms and Public Grievances - Nodal Agency
<b>Grievance Description</b>	
<p>Respected Sir,</p> <p>I want to inform you that I, Sri Antareep Maity residing at 76/5 Thakur Ramkrishna Lane, Howrah - 711104 am a Physically Disabled Sincere Indian Person noticed that the Special Secretariat Sri Ajay Kumar Pal who has retired from his duty from a lot of days ago. But CPGRAMS Portal Authority is sharing the issues to him. For his retirement he is not able to solve the issues or Public Grievances through CPGRAMS Portal. for this reason the maximum grievances are under process for a long time.</p> <p>I shall be highly obliged if you kindly look into the matter properly and solve the pending grievances as soon as possible.</p> <p>Thanking You,</p> <p>Yours Faithfully</p> <p>Antareep Maity</p>	
Current Status	Under process
Date of Action	26/04/2024
<b>Officer Concerns To</b>	
Officer Name	Shri Ajay Kumar Pal (Special Secretary)
Organisation name	West Bengal
Contact Address	P AR /PG Department Writers Building, Block-IV, Kolkata
Email Address	jointsecretarypar@gmail.com
Contact Number	03322143655
<b>Reminder(s) / Clarification(s)</b>	
Reminder Date	Remarks
20/05/2024	You are requested to complete the pending grievance of this portal with proper solution...
11/06/2024	The President Secretariat advised the Chief Secretariat to give attention about this concern...



## Details for registration number : DARPG/E/2024/0004752

<b>Name Of Complainant</b>	Antareep Maity
<b>Date of Receipt</b>	02/04/2024
<b>Received By Ministry/Department</b>	Administrative Reforms and Public Grievances - Nodal Agency
<b>Grievance Description</b>	
<p>Respected Sir,</p> <p>I want to inform you that I, Sri Antareep Maity am a Physically Disabled Sincere Indian Person. Mr. Ajay Kumar Pal was the Nodal Officer and Joint Director of West Bengal. He has retired from his job and duty. As he is a retired person he is not able to get success to complete the GRIEVANCE of CPGRAMS Portal.</p> <p>I shall be highly obliged if you kindly look into the matter and give me solution through any other Active Nodal Officer of West Bengal and do the needful.</p> <p>Thanking You, Yours Faithfully Antareep Maity</p>	
<b>Current Status</b>	Under process
<b>Date of Action</b>	03/04/2024
<b>Officer Concerns To</b>	
<b>Officer Name</b>	Shri Ajay Kumar Pal (Special Secretary)
<b>Organisation name</b>	West Bengal
<b>Contact Address</b>	P AR /PG Department Writers Building, Block-IV, Kolkata
<b>Email Address</b>	jointsecretarypar@gmail.com
<b>Contact Number</b>	03322143655
<b>Reminder(s) / Clarification(s)</b>	
<b>Reminder Date</b>	<b>Remarks</b>
20/05/2024	You are requested to complete the pending grievance of this portal with proper solution..



### Details for registration number : GOVWB/E/2024/0000361

Name Of Complainant	Antareep Maity
Date of Receipt	20/03/2024
Received By Ministry/Department	West Bengal
<b>Grievance Description</b>	
<p>Respected Sir/Madam, I want to inform you that I, Sri A Maity noticed that the Public Grievance Lodging &amp; Redressal System Portal run by Govt. of West Bengal is disgusting. I shall be highly obliged if you kindly look into the matter properly as soon as possible. Thanking You, Yours Faithfully A Maity</p>	
Current Status	Grievance received
Date of Action	20/03/2024
<b>Officer Concerns To</b>	
Forwarded to	West Bengal
Officer Name	Shri Ajay Kumar Pal (Special Secretary)
Organisation name	West Bengal
Contact Address	P AR /PG Department Writers Building, Block-IV, Kolkata
Email Address	jointsecretarypar@gmail.com
Contact Number	03322143655
<b>Reminder(s) / Clarification(s)</b>	
Reminder Date	Remarks
20/05/2024	You are requested to complete the pending grievance of this portal with proper solution...

## Details for registration number : MORTH/E/2024/0003223

Name Of Complainant	Anvareep Maity
Date of Receipt	09/03/2024
Received By Ministry/Department	Road Transport and Highways
<b>Grievance Description</b>	
Road Transport and Highways >> Suggestions/Miscellaneous/Others >> General Related to Policies/Act/Rules governed by MoRTH	
Ministry/Organisation : Ministry of Road Transport and Highways (MORTH) Policies/Act/Rules related which suggestions is furnished : Repair various Routes and Roads of Howrah	
----- Respected Sir, I, Sri A Maity am a Sincere Physically Disabled Person of Howrah, West Bengal, India. I want to inform you that the roads, routes, ways and lanes of Howrah Pincode No - 711101, 711102, 711103, 711104 etc are total damaged by various types of authorities like UNDER GROUND CESC WORKS, UNDER GROUND WATER SUPPLY WORKS of HMC etc and the ways are seriously dangerous for local publics to drive bicycles, walking, drive vehicles without suspensions. The damaged areas are - 1. Kasundia 2nd Bye Lane. 2. Kasundia Road. 3. Olabibitola Lane. 4. Sarat Chatterjee Road. 5. Netaji Subhas Chandra Road. etc. 6. Halder Para Bus Stop. 7. Parbati Cinema Hall Bus Stop. etc.. I shall be highly obliged if you kind look into this matter seriously. Thanking You, Yours Faithfully A Maity Jai Hind Bharat Mata Ki Jai	
Current Status	Under process
Date of Action	15/03/2024
<b>Officer Concerns To</b>	
Officer Name	Shri Ajay Kumar Pal (Special Secretary)
Organisation name	West Bengal
Contact Address	P AR /PG Department Writers Building, Block-IV, Kolkata
Email Address	jointsecretarypar@gmail.com
Contact Number	03322143655
<b>Reminder(s) / Clarification(s)</b>	
Reminder Date	Remarks
20/05/2024	You are requested to complete the pending grievance of this portal with proper solution and repair the road streets of the pincode properly..



## Details for registration number : DOAAC/E/2023/0066067

Name Of Complainant	Antareep Maity
Date of Receipt	25/07/2023
Received By Ministry/Department	Agriculture and Farmers Welfare
<b>Grievance Description</b>	
Agriculture and Farmers Welfare >> PMKISAN related issues >> To update bank account on portal	
To The Concerned Officer Respected Sir I would like to inform you that I Sri ANTAREEP MAITY, am a resident of 76/S Thakur Ramkrishna Lane, Howrah 711104, I am a beneficiary of PM KISAN SAMMAN NIDHI YOJONA & my registration number is WB296508329. I have already got three installments of money. But two installments are not received for lack of Aadhaar Seeding and DBT of my Account - 34694459653 due to the negligence of bank. Now my account is already Aadhaar - seeded and DBT is done. Therefore I request you to send the next installments of money to my account of State Bank of India (Chatterjeehat Branch, Code - 12459). I shall be highly obliged if you kindly arrange to send the money and do the needful. Thanking you,  Date - 24/07/2023 Yours faithfully Antareep Maity	
Current Status	Under process
Date of Action	27/07/2023
<b>Officer Concerns To</b>	
Officer Name	Shri Ajay Kumar Pal (Special Secretary)
Organisation name	West Bengal
Contact Address	P AR /PG Department Writers Building, Block-IV, Kolkata
Email Address	jointsecretarypar@gmail.com
Contact Number	03322143655

## Details for registration number : MORTH/E/2024/0003729

<b>Name Of Complainant</b>	A Maity
<b>Date of Receipt</b>	19/03/2024
<b>Received By Ministry/Department</b>	Road Transport and Highways
<b>Grievance Description</b>	
<p>Road Transport and Highways &gt;&gt; Suggestions/Miscellaneous/Others &gt;&gt; Others</p> <p>Ministry/Organisation : Ministry of Road Transport and Highways (MORTH)</p> <p>Policies/Act/Rules related which suggestions is furnished : No Reserved Seat For Physically Disabled Passengers and Senior Citizens</p> <p>Respected Sir</p> <p>I want to inform you that I, Sri A Maity am a Physically Disabled Person of West Bengal India.</p> <p>I have noticed that the Authority of Govt Buses like WBTC, SBSTC, NBSTC and the Pvt Buses of all over West Bengal are deleting the stickers of the Reserved Seats for Persons with Disabilities of 2 Seats and 2 Seats for Senior Citizens near the entry Gate of the buses.</p> <p>Please set the PERFECT GOOGLE MAP TRACKER in all the buses for time saving issue.</p> <p>I am requesting you to look into the matter properly through all the RTO in all over the West Bengal.</p> <p>I shall be highly obliged if you kindly help me and all the Divyangjans and Senior Citizen for this matter.</p> <p>Thanking You,</p> <p>Yours Faithfully</p> <p>A Maity</p> <p>Jai Hind...</p>	
<b>Current Status</b>	Under process
<b>Date of Action</b>	19/03/2024
<b>Officer Concerns To</b>	
<b>Officer Name</b>	Shri Ajay Kumar Pal (Special Secretary)
<b>Organisation name</b>	West Bengal
<b>Contact Address</b>	P AR /PG Department Writers Building, Block-IV, Kolkata
<b>Email Address</b>	jointsecretarypar@gmail.com
<b>Contact Number</b>	03322143655
<b>Reminder(s) / Clarification(s)</b>	
<b>Reminder Date</b>	<b>Remarks</b>
14/07/2024	Sir, Please give proper response...





## Details for registration number : MORTH/E/2024/0003630

Name Of Complainant	A Maity
Date of Receipt	18/03/2024
Received By Ministry/Department	Road Transport and Highways
<b>Grievance Description</b>	
Road Transport and Highways >> Road Transport Related >> Road Transport	
Ministry/Organisation : Ministry of Road Transport and Highways (MORTH)	
Scheme Name : Not Provided	
Place : HOWRAH	
State : WEST BENGAL	
Pincode : Not Provided	
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Respected Sir,	
I want to inform you that I, Sri A Maity am a Sincere Physically Disabled Person of the Mother India.	
I have noticed that the 3 Wheeler E-Ricksaw (Toto) are as follow -	
1. Drivers are driving their E-Ricksaw or TOTO desparately.	
2. Drivers have no RTO Rules and Regulations.	
3. The Drivers has no age limit.	
4. Drivers have no licence for driving this vehicle and no registration number.	
5. Drivers have no speed limit in the crowdy roads and markets.	
6. No Carrying Capacity Weight Limit -	
Please fix the maximum weight or person that the E-Ricksaw can drive properly.	
7. No Fare Chart per Km -	
Maximum age of below 18 years old boys are driving these vehicles desparately. The E-Ricksaw driver has no fare chart as per kilometer wise. They make fool to the new customer Rs 130 for full reserve for 2.5 Km distance from middle class family of West Bengal.	
*****	
Minimum the toto drivers are driving their totes with 6 passengers including drivers. Maximum Toto drivers are carrying 9 passengers including toto driver in different areas of West Bengal. For these reason the maximum Toto Accident causes for braking Wheel Axle for over load.	
I shall be highly obliged if you kindly look into the matter properly and do the needy action for the sake of security.	
Thanking You,	
Yours Faithfully	
A Maity	
Jai Hind	
Vande Mataram	
Current Status	Under process
Date of Action	18/03/2024
<b>Officer Concerns To</b>	
Officer Name	Shri Ajay Kumar Pal (Special Secretary)
Organisation name	West Bengal
Contact Address	P AR /PG Department Writers Building, Block-IV, Kolkata
Email Address	jointsecretarypar@gmail.com
Contact Number	03322143655
<b>Reminder(s) / Clarification(s)</b>	
Reminder Date	Remarks





## Details for registration number : DODAF/E/2024/0000286

Name Of Complainant	Antareep Maity
Date of Receipt	18/03/2024
Received By Ministry/Department	Empowerment of Persons with Disabilities
<b>Grievance Description</b>	
Empowerment of Persons with Disabilities >> Policy and Act related Matter >> Policy Related Matter >> Harrasment Disability Certificate/ UDID Card : WB1540119970002892 Documents of Claim : WBPSC Advt No. 04/23 Other Supporting Documents : Application No. 23040003236 ----- Respected Sir, I was harassed by the WBPSC Authority for getting the extra time of 20 minutes per hour in the examination hall during th. I shall be highly obliged if you kindly help me in this concern. Thanking You, Yours Faithfully Antareep Maity	
Current Status	Under process
Date of Action	18/03/2024
<b>Officer Concerns To</b>	
Officer Name	Shri Ajay Kumar Pal (Special Secretary)
Organisation name	West Bengal
Contact Address	P AR /PG Department Writers Building, Block-IV, Kolkata
Email Address	jointsecretarypar@gmail.com
Contact Number	03322143655
<b>Reminder(s) / Clarification(s)</b>	
Reminder Date	Remarks
14/07/2024	Sir, Please give proper response..



## Details for registration number : DARPG/E/2024/0001788

Name Of Complainant	Antareep Maity
Date of Receipt	26/01/2024
Received By Ministry/Department	Administrative Reforms and Public Grievances - Nodal Agency
<b>Grievance Description</b>	
<p>Respected Sir,</p> <p>I want to inform you that I, Sri Antareep Maity am a physically disabled student is harassing to walk and drive cycles on the nearby routes and ways. The maximum ways and routes of every lanes are very much damaged &amp; this types routes were not repaired properly. Please come on every routes or lanes of Howrah nearby my resident to watch the issues and take immediate action to repair the ways properly &amp; I am requesting you to make a strict approval of the Electric Toto Drivers because they are driving their TOTO desparately...</p> <p>Please give attention to every road signals because there have no timers to cross from one side to another side like - Carrie Road, Belepole signal near Zaika Resturant etc.</p> <p>I shall be highly obliged if you kindly look into matter properly.</p> <p>Thanking You,</p>	
Current Status	Under process
Date of Action	29/01/2024
<b>Officer Concerns To</b>	
Officer Name	Shri Ajay Kumar Pal (Special Secretary)
Organisation name	West Bengal
Contact Address	P AR /PG Department Writers Building, Block-IV, Kolkata
Email Address	jointsecretarypar@gmail.com
Contact Number	03322143655
<b>Reminder(s) / Clarification(s)</b>	
Reminder Date	Remarks
14/07/2024	Sir, Please give proper response...

## Details for registration number : GOVWB/E/2024/0000089

<b>Name Of Complainant</b>	Antareep Maity
<b>Date of Receipt</b>	17/01/2024
<b>Received By Ministry/Department</b>	West Bengal
<b>Grievance Description</b>	
<p>Respected Sir,</p> <p>I would like to inform you that I Sri Antareep Maity residing at 76/5 Thakur Ramkrishna Lane, P.O. – Santragachi, P.S. – Chatterjeehat, Howrah – 711104, West Bengal, am an Indian Physically Disabled (Low Vision) Person. UDID Card No. WB1540119970002892. I have passed Diploma in Electrical Engineering obtaining 61.6 percent of marks in 2018 from a Government College named Engineering Institute For Junior Executives. I have passed ITI in Machinist from Shibpur ITI (Besus Campus) obtaining 78.14 percent in 2020. I am pursuing B.Tech Last Year Last Semester in the trade of Electrical Engineering under MAKAUT University. I have completed Apprenticeship Training of One Year from 02/03/2020 to 01/03/2021 with Excellent Performance in the Eastern Coalfields Limited at Neamatpur Central Workshop, Paschim Bardhaman. Inspite of being Physically Handicapped I could not get any chance to serve in this company permanently or contractually. On the other hand the candidates of reserved category SC, ST, OBC except (PH, GEN) are availing the opportunity off and on. As a Physically Handicapped Person I am always deprived from getting any job of Private or Government Undertaking Sector. In this situation I am helpless to earn my bread. Therefore I want to draw your kind attention to my wretched condition.</p> <p>I shall be highly obliged if you kindly arrange to absorb me in any post of Coal India or any other services.</p> <p>Thanking You, Your's Faithfully Antareep Maity</p>	
<b>Current Status</b>	Grievance received
<b>Date of Action</b>	17/01/2024
<b>Officer Concerns To</b>	
<b>Forwarded to</b>	West Bengal
<b>Officer Name</b>	Shri Ajay Kumar Pal (Special Secretary)
<b>Organisation name</b>	West Bengal
<b>Contact Address</b>	P AR /PG Department Writers Building, Block-IV, Kolkata
<b>Email Address</b>	jointsecretarypar@gmail.com
<b>Contact Number</b>	03322143655



## Details for registration number : DEABD/E/2023/0076542

Name Of Complainant	A Maity
Date of Receipt	08/11/2023
Received By Ministry/Department	Financial Services (Banking Division)
<b>Grievance Description</b>	
<p>Financial Services (Banking Division) &gt;&gt; Miscellaneous/Others</p> <p>Department/Bank/Financial Institute : Reserve Bank of India Branch / Name of Bank and Branch : RESERVE OF INDIA</p> <p>-----</p> <p>Respected Sir/Madam,</p> <p>I, Sri A Maity am a Physically Disabled Indian Person in Visually Impaired of 70% disability. I am facing some issues in different places of West Bengal. Maximum Rs 10, Rs 20 are using in West Bengal. Maximum areas of towns &amp; villages, shop, offices, Public Transport Vehicles authorities are not accepting the Mini 1 Rupee coin. Some shops are taking money over the MRP because I have a purchased a biscuit of Burbon of Rs 10 from a shop nearby Om Dayal Group Of Institutions. But the shop keeper seller is selling the biscuit in Rs 12. These types of issues is are very harasing for Every public and me also. I shall be highly obliged if you kindly take this issues to take action &amp; do the needful. Please provide me a helpline line contact number to share my issue to get help in future...</p> <p>Thanking You, Your's Faithfully A Maity</p>	
Current Status	Under process
Date of Action	21/11/2023
<b>Officer Concerns To</b>	
Officer Name	Shri Ajay Kumar Pal (Special Secretary)
Organisation name	West Bengal
Contact Address	P AR /PG Department Writers Building, Block-IV, Kolkata
Email Address	jointsecretarypar@gmail.com
Contact Number	03322143655

## Details for registration number : DSEHE/E/2023/0006406

<b>Name Of Complainant</b>	Antareep Maity
<b>Date of Receipt</b>	19/09/2023
<b>Received By Ministry/Department</b>	Higher Education
<b>Grievance Description</b>	
<p>Higher Education &gt;&gt; Miscellaneous/Others Grievances</p> <p>Name : ANTAREEP MAITY  Details of course/batch no : ELECTRICAL 7TH SEMESTER, 2021 - 2024  Institutes/Agencies : All India Council of Technical Education</p> <p>-----</p> <p>Respected Sir,</p> <p>I Sri Antareep Maity am a student in the trade of Electrical Engineering in Om Dayal Group Of Institutions under Makaut University with 70 percent Visually Impaired. I have sent many request to OM DAYAL GROUP OF INSTITUTIONS &amp; MAKAUT UNIVERSITY for giving me Extra time as per Govt Rule. Govt has a rule to provide 20 minutes extra per hour system but OM DAYAL GROUP OF INSTITUTIONS are interested to provide me extra times in every semesters but MAKAUT UNIVERSITY denied me every times. Please help me to get the extra time as I am a visually disabled student with 70% disability..</p> <p>Thanking You,  Your's Faithfully  Antareep Maity</p>	
<b>Current Status</b>	Under process
<b>Date of Action</b>	22/09/2023
<b>Officer Concerns To</b>	
<b>Officer Name</b>	Shri Ajay Kumar Pal (Special Secretary)
<b>Organisation name</b>	West Bengal
<b>Contact Address</b>	P AR /PG Department Writers Building, Block-IV, Kolkata
<b>Email Address</b>	jointsecretarypar@gmail.com
<b>Contact Number</b>	03322143655