



GOVERNMENT OF WEST BENGAL
OFFICE OF THE DISTRICT MAGISTRATE & COLLECTOR
PASCHIM MEDINIPUR DISTRICT, MIDNAPORE-721101
(PUBLIC GRIEVANCE SECTION)

E-mail: pgcellpasmid@gmail.com

Memo No- 135 /P. G. Cell (P-104/22) Email

Date- 24.11.2022

To

The Regional Manager, WBSEDCL,
Midnapur Zone, Sekhpura,
Paschim Medinipur.

Sub- Public Grievance as on Lodging date-09/11/2022 through Email.

Sir,

I am directed to forward herewith the petition received from Shri Souman Kumar Ghorai, NHRCCB, Bishnupur, Math Bihnupur, Radhamohanpur-11/1GP, Debra of this district which is self explanatory, for favour of your kind information with the request to doing the needful action from your end and send an action taken report within 10 (ten) days positively from the receipt of this letter.

Enco: As stated.

Yours faithfully,


For District Magistrate
Paschim Medinipur
24/11/22

Memo No- 135 /1(1)/P. G. Cell (P-104/22)Email

Date- 24.11.2022

Copy forwarded for information and taking necessary action-

- 1) Shri Souman Kumar Ghorai, NHRCCB, Bishnupur, Math Bihnupur, Radhamohanpur-11/1GP, Debra, Paschim Medinipur.


For District Magistrate
Paschim Medinipur
24/11/22



P-104/22

OC PG <pgcellpasmid@gmail.com>

Application for speedy resolution of Sri Swarup Faras complaint, of not getting new electric connection (consumer ID-203743978)and refund of previous deposited quotation money even after a long time has elapsed after application(Application no.2004019108) under Balichak ccc-3212501.

1 message

NHRCCB West Midnapore District President <nhrccbwmid@gmail.com>

Wed, Nov 9, 2022 at 12:17 PM

To: dmpmid@gmail.com, admg09 <admg09@gmail.com>

Cc: sujay_piyal@rediffmail.com, "daspratima1969@gmail.com" <daspratima1969@gmail.com>, OC PG <pgcellpasmid@gmail.com>, nhrccbofficial@gmail.com, hrcwb2013@gmail.com



NATIONAL HUMAN RIGHTS AND CRIME CONTROL BUREAU

(GOVT.REGD. 483/2017, INCORPORATED UNDER THE LEGISLATION OF GOVT. OF INDIA I.T.A. 1882)

REGD. UNITED NATION (UNDESA),NITI AYOG (Government of India)

To,
The District Magistrate
West Midnapore,
West Bengal

Sub:- Application for speedy resolution of Sri Swarup Faras complaint, of not getting new electric connection (consumer ID-203743978)and refund of previous deposited quotation money even after a long time has elapsed after application(Application no.2004019108) under Balichak ccc-3212501.

Respected Sir/Madam,

Bishnupur village resident **Sri Swarup Faras** (Bishnupur, Math Bishnupur, Radhamohanpur 11/1GP, Debra, West Midnapore, Mobile no-9547389046) complains to us about the non-redressed of his problems **expressed by Balichak ccc-3212501 Electric Supply Office Manager and other staff members**. His complaint is that in 2014, he applied for a new electric connection and deposited the application and quotation money. **Quotation (Application no.2001097344)** is generated for the new connection with consumer ID - 2001097344. But for some unknown reason,he has **not received his new connection till date**.

He has contacted the Station manager many times before but his application has not been processed. As his **quotation(enclosed herewith) has expired**, he has been asked by the office(Balichak ccc) to make a new fresh application and after that he has already **deposited the quotation amount again with New Application no. 2004019108 and New consumer ID - 203743978**. However, the validity of this new quotation (enclosed herewith) is **going to expire after next 2days (Nov 14th)**, yet no arrangement has been made to get electric connection. And he has applied in writing to get a refund of the old quotation and **received a copy (enclosed herewith) of this application from the office(Balichak ccc)**. Since,then almost 2.5months passed but **he did not get the money back**. In this situation, when he contacted the office again, all xerox copies were taken from him again. Even after that he **still did not get the money returned**.

Although he told the matter to **Balichak ccc Office Manager** sir, he was not interested in solving the matter by taking responsibility. In this case,the **Station Manager is being Deprived of the social rights of ordinary people** by depriving them of electricity. This inaction of **Manager sir is never desirable** where **Honorable Chief Minister Madam** has tried to involve the Department of Electric Supply in '**Duare Sarkar**' Govt. project to solve the Electric Related problem quickly. Therefore, we Request you please arrange to refund the previous quotation amount to the complainant with a new connection as soon as possible.
thanking you,

Enclosure: As stated

